**Embryolab Fertility Clinic**

**Protective and Preventive measures against Covid-19**

**Information and Management**

* Establishment and operation of a COVID-19 Special Team.
* Design and implementation of a safe operation plan.
* Doctors’, associates’ and staff’s training in the ongoing -and the new- protective and operational measures applied by the Clinic.
* First IVF Clinic to ever receive the COVID SHEILD certification from TUV Austria.

**The Clinic’s Operation**

*Staff*

* Implementation of remote electronic work with modern and specialized means for a significant part of the staff.
* Meetings and communication using specially designed video conferencing applications (Embryolab Connect).
* Design and implementation of a Personnel Questionnaire for COVID-19, based on ESHRE and EAYA instructions on a weekly basis.
* Continuous internal audits

*Couples and Ladies*

Special SMS sent from the previous day informing visitors about the clinic’s available services, and the preventive and protection measures during their visit.

. Banning of escorts’ entrance to the Clinic

. Design and implementation of a Personnel Questionnaire for COVID-19, based on ESHRE and EAYA instructions.

o Questionnaire is sent 2 weeks before the beginning of the treatment,

o Answers are obtained and evaluated at all stages of all IVF treatments.

 Consultation meetings implemented with specially designed teleconferencing application (OnlineIVF, Embryolab Connect).

 Ongoing communication and email exchange, easy and direct access to the medical history and safe reception of medical test results through the exclusive application for mobile devices on Ios and Android (MyEmbryolab).

**Safe procedures**

* Use of separate storage tanks for cryopreserved material during the COVID-19 period, based on the ESHRE directive.
* Use of ESHRE’s special algorithm for handling data resulting from the Personnel / Patient Questionnaires.

**Premises**

* Configuration for the safe operation of the already spacious Embryolab Fertility Clinic on 2,500 square meters.
* New established Reception Area outside the building supervising the proper use of antiseptic and masks, implementing temperature recording and the electronic traffic management of all visitors inside the Clinic.
* Seating arrangements in the waiting areas of the 1st and 2nd floor so that proper distance of at least 1.5m is ensured.
* Installation of transparent glass guards between all seats, as well as in front of both receptions.
* Screen placement in all meeting rooms, for the remote update and contact of the patients with the Doctors, Clinical Embryologists and Laboratory personnel.

**Hygiene and Protection**

* Increased cleaning staff and enhanced cleaning program.
* Weekly disinfection for Covid-19 by a specialized team.
* Use of cleaning devices and antibacterial air filters in all waiting areas.
* Use of medical and protective masks by Doctors, Clinical Embryologists, executives, and all staff members.
* Installation of contactless distributors of antiseptic liquid for hand disinfection in more than 25 locations within the clinic.
* Daily temperature recording of all patients, staff members and suppliers entering the Clinic.